

CWES Family Stabilization Program

The Family Stabilization Program provides intensive case management and services to destabilized CalWORKs families that are in crisis or at risk. Family Stabilization services are in addition to those provided by our Welfare-To-Work (WTW) Program.

The goal of the Family Stabilization Program is to increase customer and family success through intensive and short-term case management and services.

Do you have a customer who meets one of the Family Stabilization criteria listed below??

Please contact the customer's assigned CWES Case Manager (CCM) to further discuss the Family Stabilization Program eligibility criteria.

The Eligibility Specialist or Social Services Aide who is completing a Housing Support Program (HSP) referral contacts the customer's assigned CCM for consultation, as instructed in Section #3, prior to emailing the HSP referral to '501-Housing Support Program'. This customer may be qualified for Family Stabilization Program services rather than HSP.



HOMELESS

- * Customer has been evicted, or home has been foreclosed.
- * Customer is currently in a temporary shelter, hotel/motel, or living somewhere other than a house or apartment.
- * Customer's home must be immediately vacated due to natural disaster, fire, or other damage.
- * Customer is new to the county and has not yet acquired housing.
- * Customer is exiting an institution where they resided for ninety (90) days or less (ex. hospital, substance abuse or mental health treatment facility, or jail/prison) and lived in an emergency shelter or place not meant for human habitation immediately before entering that institution.
- * Is fleeing, or is attempting to flee, domestic violence or other dangerous conditions within the individual's or family's primary nighttime residence; and a. No other residence is available; and b. No resources or support networks are available to obtain other permanent housing.

IMMINENT RISK OF BEING HOMELESS

- * Customer has an eviction notice from a property owner, relative, or friend that is effective in thirty (30) days or less.
- * Customer is no longer eligible for a Housing Choice Voucher (formerly Section 8) or housing (i.e. lost eligibility).
- * Customer has been notified that their home or apartment has been sold and is given a date to vacate.
- * Customer's home/apartment is no longer habitable due to natural disaster, fire, or other damage.

- * Customer is no longer eligible for residency in special programs (e.g. Pueblo Del Mar; or publicly funded transitional housing, or temporary housing program through CalWORKs).
- * Homelessness Prevention: Customer is in arrears in their rent or mortgage and has been issued an eviction notice or has mortgage statement showing delinquent. **(OTO)**.

LACK OF SAFETY DUE TO DOMESTIC VIOLENCE

- * Current restraining order, police report, etc. on file.
- * Evidence of current threat (examples: social media, voicemail, text, email, letter, other).
- * In victim protection program.
- * Evidence of abuse – physical or emotional (examples: visible bruises, cuts, missing teeth, broken bones, etc.; documented hospitalizations; or is already working with or has an appointment with DV social worker).
- * Has requested use of the State address or alternative method for correspondence.

LEGAL ISSUE PREVENTING PARTICIPATION

- * Short-term (less than 30 days) incarceration pending.
- * Must participate in court-ordered activities for self or other family members. [i.e. Family Reunification]
- * Recently released from incarceration and has probation/parole requirements to meet.
- * Confined to the home and must wear an ankle bracelet.
- * Lives in an area where public transportation is limited and his/her driver's license is suspended due to points, fines, child support owed, or other reason.
- * Credit score preventing employment, ability to obtain a vehicle when living in an area where public transportation is limited or absent or obtaining housing (leading to homelessness or risk of homelessness).

UNTREATED OR UNDERTREATED BEHAVIORAL HEALTH NEEDS (Mental Health & Substance Use Disorder)

- * Customer self-identification.
- * Notations by the CCM or Eligibility Specialist of suspected substance abuse or the smelling alcohol or physical signs of addiction are present during office/home interviews.
- * DUI or impaired driving conviction within the last twenty-four (24) months.
- * Currently taking medication for a mental health issue (depression, anxiety, bi-polar, etc.), but is not receiving counseling/therapy services.

OTHER CRISES OR QUALIFYING EVENTS

Family Stabilization services may be requested for situations that are not defined. CWES Case Managers (CCMs) are encouraged to use their training and experience to identify other crises or qualifying events that may require Family Stabilization services.

